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By: **Senators Frosh, Ruben, and Hooper**Introduced and read first time: January 16, 2004

Assigned to: Finance

A BILL ENTITLED

4	4 % T	1	•
1	AN	ACT	concerning

2 Commercial Law - Maryland Telephone Consumer Protection Act

- 3 FOR the purpose of prohibiting a person from violating the federal Telemarketing and
- 4 Consumer Fraud and Abuse Prevention Act or the federal Telephone Consumer
- 5 Protection Act; providing that a violation of this Act is an unfair or deceptive
- 6 trade practice and is subject to certain enforcement actions and penalties;
- authorizing an individual who is affected by a violation of this Act to bring an
- 8 action against a violator to recover reasonable attorney's fees and damages in a
- 9 certain amount; providing that each prohibited telephone solicitation and each
- prohibited practice during a telephone solicitation is a separate violation of this
- 11 Act; defining certain terms; and generally relating to telephones and consumer
- 12 protection.
- 13 BY repealing and reenacting, with amendments,
- 14 Article Commercial Law
- 15 Section 13-301(14)
- 16 Annotated Code of Maryland
- 17 (2000 Replacement Volume and 2003 Supplement)
- 18 BY adding to
- 19 Article Commercial Law
- 20 Section 14-3201 through 14-3203, inclusive, to be under the new subtitle
- 21 "Subtitle 32. Maryland Telephone Consumer Protection Act"
- 22 Annotated Code of Maryland
- 23 (2000 Replacement Volume and 2003 Supplement)
- 24 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF
- 25 MARYLAND, That the Laws of Maryland read as follows:

1	Article - Commercial Law				
2 13-301.					
3 Unfair or decep	3 Unfair or deceptive trade practices include any:				
4 (14)	(14) Violation of a provision of:				
5	(i)	This title;			
6 (ii) An order of the Attorney General or agreement of a party 7 relating to unit pricing under Title 14, Subtitle 1 of this article;					
8 9 Collection Act;	(iii)	Title 14, Subtitle 2 of this article, the Maryland Consumer Debt			
10 11 Sales Act;	(iv)	Title 14, Subtitle 3 of this article, the Maryland Door-to-Door			
12	(v)	Title 14, Subtitle 9 of this article, Kosher Products;			
13	(vi)	Title 14, Subtitle 10 of this article, Automotive Repair Facilities;			
14	(vii)	Section 14-1302 of this article;			
15 16 Act;	(viii)	Title 14, Subtitle 11 of this article, Maryland Layaway Sales			
17	(ix)	Section 22-415 of the Transportation Article;			
18	(x)	Title 14, Subtitle 20 of this article;			
19 20 Enforcement Act;	(xi)	Title 14, Subtitle 15 of this article, the Automotive Warranty			
21	(xii)	Title 14, Subtitle 21 of this article;			
22	(xiii)	Section 18-107 of the Transportation Article;			
23 24 Solicitations Act;	(xiv)	Title 14, Subtitle 22 of this article, the Maryland Telephone			
25 26 Act;	(xv)	Title 14, Subtitle 23 of this article, the Automotive Crash Parts			
27	(xvi)	Title 10, Subtitle 6 of the Real Property Article;			
28	(xvii)	Title 10, Subtitle 8 of the Real Property Article;			
29	(xviii)	Title 14, Subtitle 25 of this article, the Hearing Aid Sales Act;			

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- 1 (xix) Title 14, Subtitle 26 of this article, the Maryland Door-to-Door
- 2 Solicitations Act;
- 3 (xx) Title 14, Subtitle 31 of this article, the Maryland Household
- 4 Goods Movers Act; or
- 5 (XXI) TITLE 14, SUBTITLE 32 OF THIS ARTICLE, THE MARYLAND
- 6 TELEPHONE CONSUMER PROTECTION ACT; OR
- 7 SUBTITLE 32. MARYLAND TELEPHONE CONSUMER PROTECTION ACT.
- 8 14-3201.
- 9 (A) IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS 10 INDICATED.
- 11 (B) "CONSUMER" HAS THE MEANING STATED IN § 13-101 OF THIS ARTICLE.
- 12 (C) "CONSUMER CREDIT", "CONSUMER GOODS", "CONSUMER REALTY", AND
- 13 "CONSUMER SERVICES" HAVE THE MEANINGS STATED IN § 13-101 OF THIS ARTICLE.
- 14 (D) "DIVISION" MEANS THE DIVISION OF CONSUMER PROTECTION OF THE
- 15 OFFICE OF THE ATTORNEY GENERAL.
- 16 (E) "TELEPHONE SOLICITATION" MEANS A TELEPHONE CALL INITIATED FOR
- 17 THE PURPOSE OF ENCOURAGING THE SALE, LEASE, RENTAL, LOAN, OR BAILMENT OF
- 18 CONSUMER CREDIT, CONSUMER GOODS, CONSUMER REALTY, OR CONSUMER
- 19 SERVICES.
- 20 14-3202.
- 21 A PERSON MAY NOT VIOLATE:
- 22 (1) THE TELEMARKETING AND CONSUMER FRAUD AND ABUSE
- 23 PREVENTION ACT, 15 U.S.C. §§ 6101 THROUGH 6108, AS IMPLEMENTED BY THE
- 24 FEDERAL TRADE COMMISSION IN THE TELEMARKETING SALES RULE (16 C.F.R. PART
- 25 310); OR
- 26 (2) THE TELEPHONE CONSUMER PROTECTION ACT, 47 U.S.C. § 227, AS
- 27 IMPLEMENTED BY THE FEDERAL COMMUNICATIONS COMMISSION IN THE
- 28 RESTRICTIONS ON TELEMARKETING AND TELEPHONE SOLICITATIONS RULE (64 C.F.R.
- 29 SUBPART L).
- 30 14-3203.
- 31 (A) A VIOLATION OF THIS SUBTITLE IS AN UNFAIR OR DECEPTIVE TRADE
- 32 PRACTICE WITHIN THE MEANING OF TITLE 13 OF THIS ARTICLE AND IS SUBJECT TO
- 33 THE ENFORCEMENT AND PENALTY PROVISIONS CONTAINED IN TITLE 13 OF THIS
- 34 ARTICLE.

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- 1 (B) IN ADDITION TO THE REMEDIES PROVIDED IN § 13-408 OF THIS ARTICLE, 2 AN INDIVIDUAL WHO IS AFFECTED BY A VIOLATION OF THIS SUBTITLE MAY BRING 3 AN ACTION AGAINST A PERSON THAT VIOLATES THIS SUBTITLE TO RECOVER:
- 4 (1) REASONABLE ATTORNEY'S FEES; AND
- 5 (2) DAMAGES IN THE AMOUNT OF THE GREATER OF:
- 6 (I) \$500 FOR EACH VIOLATION; OR
- 7 (II) ACTUAL DAMAGES SUSTAINED AS A RESULT OF THE
- 8 VIOLATION.
- 9 (C) FOR PURPOSES OF THIS SECTION, EACH PROHIBITED TELEPHONE
- 10 SOLICITATION AND EACH PROHIBITED PRACTICE DURING A TELEPHONE
- 11 SOLICITATION IS A SEPARATE VIOLATION.
- 12 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect
- 13 June 1, 2004.